

NEXT-DAY PARTS. TWO-DAY REPAIR.*



BECAUSE TIME IS MONEY

Customer Value Agreements come in all shapes and sizes—from basic maintenance agreements to turnkey Maintenance & Repair Contracts and everything in between. We can help you be more effective by taking on some of the equipment management load. CVAs can also help you manage expenses by reducing or eliminating the need for in-house service staff or facilities.

01 THE PARTS YOU NEED

- » NMC CAT CVA PM Kit(s) with Genuine Cat® Parts come standard with every agreement

02 THE SERVICE YOU NEED

- » NMC Cat is here to help with service reminders and expert insights on your equipment and parts.
- » Experience planned maintenance on your terms: you can do it yourself, get a little help or have NMC Cat do all the work.

03 WE MAKE IT EASY

- » One fixed payment keeps your planned maintenance costs predictable and stress free.
- » CVAs are eligible to be included as part of your monthly machine payment on new equipment.

04 AND NOW WE GUARANTEE IT

NEXT-DAY PARTS

- » All Cat CVAs include next-day availability of maintenance, wear and repair parts.
- » If your maintenance, wear and repair parts don't arrive by the next business day, or your requested delivery date you'll receive up to \$1,000 in Cat credits.
- » No waiting, no guessing and no surprises.

TWO-DAY REPAIR

- » CVAs with dealer labor include repair service for common repairs on machines completed within two business days from customer repair approval. Time commitments for major repairs may vary.
- » If your common repair is delayed beyond two days or the agreed completion date, you'll receive \$1,000 in Cat Credits.
- » Gain peace of mind with the assurance that your equipment and crew can get back to work, fast.



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FIND THE RIGHT OPTION FOR YOUR OPERATION.



NMC Cat understands that every business is different. All of our CVAs provide what you need, when you need it. That's better maintenance and fewer trips to the parts shop. We have a CVA for everyone with a variety of options to meet the needs of your operation.

	BASIC CVA	STANDARD CVA	PREMIUM CVA
	Customized Terms	Customized Terms	Customized Terms
Parts			
Services Commitment Parts Guarantee	•	•	•
NMC Cat CVA - PM Kit(s)	250 HRS	250 HRS	250 HRS
Includes Oil		•	•
Fluid Sampling and Analysis	•	•	•
Shipping Included	•	•	N/A
Service			
Services Commitment Back to Work Guarantee		•	•
Condition Monitoring			•
250 Hour Planned Maintenance	Self-Service	Self-Service	Certified-Service
500 Hour Planned Maintenance	Self-Service	Self-Service	Certified-Service
1000 Hour Planned Maintenance	Self-Service	Certified-Service	Certified-Service
2000 Hour Planned Maintenance	Self-Service	Certified-Service	Certified-Service
Machine Inspection(s)	Self-Service	Certified-Service	Certified-Service
Access to Cat Digital Applications - Vision Link, Cat Central, Parts.Cat.com & Cat Inspect			
Payment Flexibility			
Eligible for Financing	Cat Card or with Machine Purchase	Cat Card or with Machine Purchase	Cat Card or with Machine Purchase

* Applies to common repairs

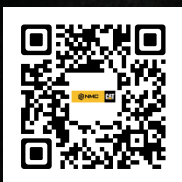
Offer valid for all New & Renewed CVA Contracts starting on or after January 1st, 2026 and subject to the CVA program terms and restrictions stated in the CVA contract. Machine must have working and subscribed ProductLink to qualify.

Back to Work Parts Commitment is available to construction industry customers only. *Maintenance, wear, and repair parts guaranteed by the end of the next business day or customer receives Cat Credits for the value of the part, up to \$1,000 for all levels of CVAs. Not all parts will qualify. Applicable for parts not already covered by warranty or EPP. For a complete list of included parts, talk to your Product Support Representative.

**Back to Work Service commitment is only applicable to CVAs with dealer labor. Customers receive \$1,000 in Cat Credits for common repairs not completed within 48 hours of customer authorization or by the agreed service completion date. "Common repairs" are subject solely to dealer definition. Not valid for routine maintenance, which should be scheduled in advance. Guarantee void if due to: Customer damage, neglect or dealer repair recommendations are not followed. Delays due to the customer authorization process will extend the 48-hour commitment.

Credits subject to review and approval by Nebraska Machinery Company prior to issuance.

Contact your Product Support Representative for further information on coverage.



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