

AGREEMENT LEVELS

PREVENTATIVE MAINTENANCE SERVICES

ADDITIONAL SERVICES

- Parts covered by NMC
- Labor covered by NMC

BASIC

STANDARD

PREMIUM

ULTIMATE

	PM1 (250 hrs)	PM2 (500 hrs)	PM3 (1,000 hrs)	PM4 (2,000 hrs)	PM1 (250 hrs)	PM2 (500 hrs)	PM3 (1,000 hrs)	PM4 (2,000 hrs)	PM1 (250 hrs)	PM2 (500 hrs)	PM3 (1,000 hrs)	PM4 (2,000 hrs)	PM1 (250 hrs)	PM2 (500 hrs)	PM3 (1,000 hrs)	PM4 (2,000 hrs)
Engine Oil					●	●	●	○	●	○	●	○	●	○	●	○
Engine Oil Filter	●	●	●	●	●	●	●	○	●	○	●	○	●	○	●	○
Transmission Oil							●	○			●	○			●	○
Transmission Oil Filter *		●	●	●		●	●	○		●	●	○		●	●	○
Hydraulic Oil *								●				●				●
Hydraulic Oil Filter *		●	●	●		●	●	○		●	●	○		●	●	○
Fuel Filters	●	●	●	●	●	●	●	○	●	○	●	○	●	○	●	○
Differential Oil *							●	○			●	○			●	○
Final Drive Oil *						●	●	○		●	●	○		●	●	○
Swing Drive Oil							●	○			●	○			●	○
Circle Drive Oil								●				●				●
Outer Air Filter	Optional				Optional				Optional				●	○	●	○
Inner Air Filter	Optional				Optional				Optional						●	○
Cab Air Filter	Optional				Optional				Optional					●	○	●
Machine Inspection								●				●				●
Fluid Analysis	●	●	●	●	●	●	●	○	●	○	●	○	●	○	●	○
Valve Adjustment	Optional				Optional				Optional							●
Product Link Installation +	Available at discounted price				INCLUDED				INCLUDED				INCLUDED			
VisionLink Subscription +	Included with active Product Link				INCLUDED				INCLUDED				INCLUDED			
Condition Monitoring	INCLUDED				INCLUDED				INCLUDED				INCLUDED			

+ Items are not interval or PM related. The Product Link installation occurs once. # Not all machines are compatible with this service. Consult your NMC representative for further details, or contact the NMC CSA Team directly. * Varies by model and the number of hours on the machine. Typically, the hydraulic oil is changed every 4,000 to 6,000 hours. Please inform your NMC representative if you would like this included in your CSA quote. ^ Covers repairs within and outside of warranty. Does not cover consumable items or damage caused by misuse of the machine. Other exclusions exist, please reference your CSA quote and agreement form for further details. All packages, plans, pricing, and discounts featured throughout this brochure are subject to change. CSAs are non-transferable.